

# Jonas HOFFMANN

Professeur associé

Académie : Innovation

Centre de recherche : SKEMA Centre for Global Risks

Campus : Sophia Antipolis

Email : jonas.hoffmann@skema.edu

## Intérêts de recherche

---

Ecosystem Innovation, Scenario Planning, Strategic Foresight, Systemic Strategy

## Formation

---

- |      |  |
|------|--|
| 2007 | Doctorat, Université Grenoble Alpes, France  |
| 2001 | BSBA (Major in Marketing), Universidade Federal do Rio Grande do Sul (UFRGS), Brésil |
| 2013 | Oxford Scenario Program, Said Business School, University of Oxford, Royaume Uni     |

## Expérience Professionnelle

---

### Positions académiques principales

- |             |   |
|-------------|---|
| Depuis 2009 | Associate Professor of Marketing, SKEMA Business School, France |
| 2006 - 2009 | Assistant Professor of Marketing, SKEMA Business School, France |

## Contrats de recherche, prix et distinctions

---

### Prix et distinctions

- |      |  |
|------|--|
| 2018 | Achievement Certificate for High Scholarly Impact, Journal of Global Fashion Marketing |
|------|--|

## Publications

---

### Articles académiques revus

- STANKEVICIUTE, R. et HOFFMANN, J. (2020). The impact of brand extension on the parent luxury fashion brand: The cases of Giorgio Armani, Calvin Klein and Jimmy Choo. A retrospective commentary. *Journal of Global Fashion Marketing*, 11(1), pp. 90-97.
- HOFFMANN, J., RAMIREZ, R. et LECAMP, L. (2018). Right on time - Socioecological strategy and implications on turbulence in the Swiss watchmaking field. *Technological Forecasting and Social Change*, 137, pp. 101-117.
- RAMIREZ, R., CHURCHHOUSE, S., PALERMO, A. et HOFFMANN, J. (2017). Using Scenario Planning to Reshape Strategy. *MIT Sloan Management Review*, 58(4), pp. 31-37.
- ROUBELAT, F., BRASSETT, J., MCALLUM, M., HOFFMANN, J. et KERA, D. (2015). Probing ephemeral futures: Scenarios as fashion design. *Futures*, 74, pp. 27-36.
- HOFFMANN, J. et COSTE-MANIÈRE, I. (2014). Luxury Industry: The New Normal. *The European Financial Review*.
- SEMPELS, C. et HOFFMANN, J. (2014). Sustainable Innovation Strategy. *Strategy Magazine*, 20, pp. 10-14.

- HALVORSEN, K., HOFFMANN, J., COSTE-MANIÈRE, I. et STANKEVICIUTE, R. (2013). Can fashion blogs function as a marketing tool to influence consumer behavior? Evidence from Norway. *Journal of Global Fashion Marketing*, 4(3), pp. 211-224.
- MAILLE, V. et HOFFMANN, J. (2013). Compliance with veterinary prescriptions: the role of physical and social risk revisited. *Journal of Business Research*, 66(1), pp. 141-144.
- SEMPELS, C. et HOFFMANN, J. (2013). Sustainable Business Model Innovation to Create Value in a World of Finite Resources. *European Business Review*.
- ROLLET, M., HOFFMANN, J., COSTE-MANIÈRE, I. et PANCHOUT, K. (2013). The concept of creative collaboration applied to the fashion industry. *Journal of Global Fashion Marketing*, 4(1), pp. 57-66.
- HOFFMANN, J. et COSTE-MANIÈRE, I. (2013). Which Global Luxury Trends for the Coming Years? *The World Financial Review*, pp. 57-59.
- STOREMARK, K. et HOFFMANN, J. (2012). A case study on the business model of Chloé. *Journal of Global Fashion Marketing*, 3(1), pp. 34-41.
- HOFFMANN, J. et VIAN, D. (2011). Quoi de neuf sur l'effectuation? *Décisions Marketing*, 63(87), pp. 85-88.
- HOFFMANN, J. et LAGUERRE, C. (2011). Skoda: the fourth way? *Business Management Chronicles*, 15, pp. 20-22.
- VU, P.H. et HOFFMANN, J. (2011). Using online survey in Vietnam: an exploratory study. *International Journal of Market Research*, 53(1), pp. 41-62.
- HOFFMANN, J., ROEHRICH, G. et MATHIEU, J.P. (2010). Emotions and technological innovation adoption intention. *International Journal of Design and Innovation Research*, 5, pp. 47-65.
- STANKEVICIUTE, R. et HOFFMANN, J. (2010). The Impact of Brand Extension on the Parent Luxury Fashion Brand: The Cases of Giorgio Armani, Calvin Klein and Jimmy Choo. *Journal of Global Fashion Marketing*, 1(2), pp. 119-128.
- HOFFMANN, J., MATHIEU, J.P., ROEHRICH, G. et VALETTE-FLORENCE, P. (2007). Le processus de développement de nouveaux produits : une collaboration risquée entre marketing et design. *Marketing and Communication*, 7(3), pp. 104-115.
- SINGH, N., FASSOT, G., CHAO, M.C.H. et HOFFMANN, J. (2006). Understanding international web site usage: A cross-national study of German, Brazilian and Taiwanese online consumers. *International Marketing Review*, 23(1), pp. 83-97.
- LARAN, J., HOFFMANN, J. et ALMEIDA, S. (2004). Desejos dos Consumidores: Um Olhar sobre os Determinantes da Satisfação. *RAUSP Management Journal*, 39(1), pp. 42-52.

### **Ouvrages et édition d'ouvrages**

- HOFFMANN, J. et LECAMP, L. (2015). *Independent Luxury : The four innovation strategies to endure in the consolidation jungle*. Londres: Palgrave Macmillan, 252 pages.
- PIZELLE, P., HOFFMANN, J., AUBOUY, M. et VERCHERE, C. [Eds] (2014). *Innover par les Usages: I(nnovation) = [T(echno) + H(umain)] x M(éthodes)*. INNOVATION, 299 pages.
- SEMPELS, C. et HOFFMANN, J. (2013). *Sustainable Innovation Strategy: creating value in a world of finite resources*. Palgrave Macmillan, 272 pages.
- SEMPELS, C. et HOFFMANN, J. (2012). *Les business models du futur : Créer de la valeur dans un monde aux ressources limitées*. Pearson, 224 pages.
- HOFFMANN, J. et COSTE-MANIÈRE, I. (2012). *Global Luxury Trends: Innovative Strategies for Emerging Markets*. Palgrave Macmillan, 275 pages.
- HOFFMANN, J. et COSTE-MANIÈRE, I. (2011). *Luxury Strategy in Action*. Palgrave Macmillan, 205 pages.

### **Chapitres d'ouvrage**

HOFFMANN, J. (2021). Systemic Luxury Strategy. Dans: Pierre-Yves Donzé, Véronique Pouillard, and Joanne Roberts eds. *Oxford Handbook of Luxury Business*. 1st ed. Oxford University Press.

HOFFMANN, J. (2014). Novel Luxury: Made in Brazil. Dans: Atwal, G., Bryson, D. eds. *Luxury Brands in Emerging Markets*. 1st ed. London: Palgrave Macmillan, pp. 17-25.

PIZELLE, P., HOFFMANN, J., AUBOUY, M. et VERCHERE, C. (2014). Introduction. Dans: Pascal Pizelle, Jonas Hoffmann, Miguel Aubouy, Céline Verchere eds. *Innovater par les Usages: i(nnovation) = [t(echno) + h(umain)] x m(éthodes)*. 1st ed. Grenoble: Éditions d'Innovation.

PIZELLE, P. et HOFFMANN, J. (2014). Le concept "orienté usages". Dans: Pascal Pizelle, Jonas Hoffmann, Miguel Aubouy, Céline Verchere eds. *Innovater par les Usages: i(nnovation) = [t(echno) + h(umain)] x m(éthodes)*. 1st ed. Grenoble: Éditions d'Innovation, pp. 29-37.

VERCHERE, C., PIZELLE, P. et HOFFMANN, J. (2014). Evaluer un concept avec la méthode Cautic. Dans: Pascal Pizelle, Jonas Hoffmann, Miguel Aubouy, Céline Verchere eds. *Innovater par les Usages: i(nnovation) = [t(echno) + h(umain)] x m(éthodes)*. 1st ed. Grenoble: Éditions d'Innovation.

PIZELLE, P. et HOFFMANN, J. (2014). La construction d'un modèle d'affaires orienté usages. Dans: Pascal Pizelle, Jonas Hoffmann, Miguel Aubouy, Céline Verchere eds. *Innovater par les Usages: i(nnovation) = [t(echno) + h(umain)] x m(éthodes)*. 1st ed. Grenoble: Éditions d'Innovation, pp. 143-158.

HOFFMANN, J. et PIZELLE, P. (2014). Validation de l'acceptabilité enrichie par les méthodes Kano et Trade-Off. Dans: Pascal Pizelle, Jonas Hoffmann, Miguel Aubouy, Céline Verchere eds. *Innovater par les Usages: i(nnovation) = [t(echno) + h(umain)] x m(éthodes)*. 1st ed. Grenoble: Éditions d'Innovation, pp. 161-175.

VERCHERE, C. et HOFFMANN, J. (2014). Open Innovation et approche par les usages: Quelle proximité? Dans: Pascal Pizelle, Jonas Hoffmann, Miguel Aubouy, Céline Verchere eds. *Innovater par les Usages: i(nnovation) = [t(echno) + h(umain)] x m(éthodes)*. 1st ed. Grenoble: Éditions d'Innovation, pp. 245-251.

PIZELLE, P., HOFFMANN, J., AUBOUY, M. et VERCHERE, C. (2014). Postface : innover aujourd'hui et demain. Dans: Pascal Pizelle, Jonas Hoffmann, Miguel Aubouy, Céline Verchere eds. *Innovater par les Usages: i(nnovation) = [t(echno) + h(umain)] x m(éthodes)*. 1st ed. Grenoble: Éditions d'Innovation, pp. 289-291.

HOFFMANN, J. (2013). On Luxury Strategizing. Dans: Hoffmann, J., Coste-Manière, I. eds. *Global Luxury Trends: Innovative Strategies for Emerging Markets*. 1st ed. Palgrave Macmillan, pp. 6-22.

HOFFMANN, J. (2013). Luxo Brasil and Osklen's New Luxury. Dans: Hoffmann, J., Coste-Manière, I. eds. *Global Luxury Trends: Innovative Strategies for Emerging Markets*. 1st ed. Palgrave Macmillan, pp. 37-50.

HOFFMANN, J. et HOFFMANN, B. (2013). Paths for the Emergence of Global Chinese Luxury brands. Dans: Hoffmann, J., Coste-Manière, I. eds. *Global Luxury Trends: Innovative Strategies for Emerging Markets*. 1st ed. Palgrave Macmillan, pp. 23-36.

HOFFMANN, J. et COSTE-MANIÈRE, I. (2013). Introduction. Dans: Hoffmann, J., Coste-Manière, I. eds. *Global Luxury Trends: Innovative Strategies for Emerging Markets*. 1st ed. Palgrave Macmillan, pp. 1-5.

HOFFMANN, J. et COSTE-MANIÈRE, I. (2013). Introduction. Dans: Hoffmann, J., Coste-Manière, I. eds. *Global Luxury Trends*. 1st ed. Londres: Palgrave Macmillan, pp. 1-5.

SEMPELS, C., FELIX, M. et HOFFMANN, J. (2012). Integrating knowledge from the customers through Co-Creation at Pas-de-Calais Habitat. Dans: Ludovic Dibiaggio, Pierre Xavier Meschi eds. *Management in a Knowledge Economy*. 1st ed. Pearson Education.

HOFFMANN, J. et HOFFMANN, B. (2012). The PIER framework of Luxury Innovation. Dans: Hoffmann, J., Coste-Manière, I. eds. *Luxury Strategy in Action*. 1st ed. Palgrave Macmillan, pp. 57-73.

FELIX, M., HOFFMANN, J. et SEMPELS, C. (2010). Le Marketing dans l'Economie de la Connaissance: apports et implications de la logique "service-dominant" axée sur la co-création de valeur. Dans: Ludovic Dibiaggio, Pierre Xavier Meschi eds. *Le management dans l'économie de la connaissance*. 1st ed. Pearson.

VIAN, D. et HOFFMANN, J. (2010). La rationalité et le système d'information que mobilise l'entrepreneur innovateur. Dans: Dibiaggio Ludovic et Meschi Pierre-Xavier (ed.). *Le Management dans l'Economie de la Connaissance*. 1st ed. Pearson, pp. 205-223.

ROEHRICH, G., HOFFMANN, J. et VALETTE-FLORENCE, P. (2007). Design et marketing du nouveau produit. Dans: Mathieu, Jean-Pierre eds. *L'essentiel du design*. 1st ed. L'Harmattan, pp. 104-115.

### **Articles professionnels**

HOFFMANN, J. (2012). Made in China Luxury Brands. *Market Management*, pp. 26-31.

SEMPELS, C. et HOFFMANN, J. (2012). Stratégie, Marketing et développement durable. *Marketing Grandes Ecoles*.

STANKEVICIUTE, R. et HOFFMANN, J. (2011). The Slippery Slope of Expansion - Look to the luxury sector to understand how brand extensions affect parent brands. *Market Management*, pp. 26-32.

EYMÉ, D., HOFFMANN, J. et COSTE-MANIÈRE, I. (2010). Comment augmenter le ROI de votre budget communication par l'affiliation et le Search Marketing. *Expansion Management Review*, pp. 32-36.

HOFFMANN, J., COSTE-MANIÈRE, I. et MAKI, I. (2010). Le marché chinois en pleine explosion. *Expression Cosmétique*, pp. 18-19.

VIAN, D. et HOFFMANN, J. (2010). Stratégie de l'innovation : une perspective systémique. *Expansion Management Review*, pp. 99-107.

### **Actes d'une conférence**

HOFFMANN, J. (2022). International Collaboration for a Sustainable Future. Faculty and Student Reflections from a Virtual Polytechnic Classroom., 1, pp. 31-40.

HOFFMANN, J. et LECAMP, L. (2017). Socioecological strategy, field theory, SD Logic and Turbulence in the Swiss Watchmaking Field.

HOFFMANN, J. et LECAMP, L. (2017). Field Level Strategizing in Turbulence: The Case of Swiss Watchmaking.

MOUSSAIEF, B.P., DRORI, G.S. et HOFFMANN, J. (2015). The branding of Jerusalem: The layered space of institutional logics at a heritage site.

HOFFMANN, J. et LECAMP, L. (2015). Innovation Strategies of Independent Luxury Brands.

HOFFMANN, J. (2015). Using scenarios to explore temporalities in fashion.

HOFFMANN, J. (2014). Made in Brasil Luxury: Opportunities and Challenges.

SEMPELS, C. et HOFFMANN, J. (2012). Shaping mobility: an institutional perspective on service innovation.

HOFFMANN, J. (2012). Service value co-creation, power and organizational field dynamics.

SEMPELS, C. et HOFFMANN, J. (2011). The role of value constellation innovation to develop sustainable service systems.

FELIX, M., HOFFMANN, J. et SEMPELS, C. (2011). Integrating tacit knowledge through value co-creation: the case of Pas-de-Calais Habitat.

VIAN, D. et HOFFMANN, J. (2010). Vers une stratégie « effective » décomposée de l'entrepreneur innovateur : la méthode ISMA 360.

HOFFMANN, J., ROEHRICH, J., GILLES, J. et MATHIEU, J. (2010). The role of emotions as antecedents of cognitive assessment in the evaluation of incremental versus really new products.

HOFFMANN, J. (2010). Co-track chair: International supply chain management: between algorithms and ethics.

HOFFMANN, J., ROEHRICH, G. et MATHIEU, J. (2009). The role of emotions as antecedents of cognitive assessment in the evaluation of incremental versus really new products.

MAILLE, V. et HOFFMANN, J. (2009). Observance thérapeutique : le rôle du risque perçu et de la confiance envers le médecin.

HOFFMANN, J., MATHIEU, J., ROEHRICH, G. et MALLEIN, P. (2008). Evaluating the moderating role of representation towards the use of new technologies in technological innovations design evaluation and acceptance.

HOFFMANN, J., MARSHALL, J., ROEHRICH, G. et MALLEIN, P. (2008). Evaluating design as a system of representations: the moderating role of representation towards the use of new technologies.

HOFFMANN, J., ROEHRICH, G. et VALETTE-FLORENCE, P. (2008). Evaluating the role of emotions in technological innovation adoption intention: test of a model of emotions as antecedents of utilitarian and hedonic benefits.

NITISH, S., BARTIKOWSKI, B., FASSOT, G., CHAO, M. et HOFFMANN, J. (2006). A crossnational analysis of global and national identity as a basis for international web site usage.

HOFFMANN, J., ROEHRICH, G. et MATHIEU, J. (2006). Le rôle de l'anticipation d'usage et de l'intention d'usage dans l'évaluation d'un nouveau produit.

BENYOUSSEF, H., HOFFMANN, J., VALETTE-FLORENCE, P. et ROEHRICH, G. (2006). The relational antecedents of loyalty: the case of proprietary software users vs. libre software users.

HOFFMANN, J., ROEHRICH, G. et MATHIEU, J. (2006). Le rôle médiateur de l'intention d'usage dans la relation entre l'anticipation des usages et l'intention d'achat d'un nouveau produit.

BENYOUSSEF, H., HOFFMANN, J. et VALETTE-FLORENCE, P. (2005). Les antécédents relationnels de la fidélité: le cas des utilisateurs de logiciels propriétaires vs utilisateurs de logiciels libres.

HOFFMANN, J. et LARAN, J. (2003). On the use of desires congruency and expectations disconfirmation to predict loyalty.

HOFFMANN, J., ROEHRICH, G. et NIQUE, W. (2003). Le matérialisme du consommateur, l'estime de soi, le bien-être et le capital culturel: un étude dans le contexte brésilien.

LARAN, J., HOFFMANN, J. et ALMEIDA, S. (2003). Testing the role of desires and desires congruency in the satisfaction formation process.

### **Présentations dans des conférences**

HOFFMANN, J. et RAMIREZ, R. (2015). Using scenarios to explore temporalities in fashion. Dans: British Academy of Management Strategy SIG: Improving Scenario Methodology: Theory and Practice. Warwick.

HOFFMANN, J. et LECAMP, L. (2015). Innovation Strategies of Independent Luxury Brands. Dans: Global Fashion Management Conference. Florence.

MOUSSAIEF, B.P., DRORI, G.S. et HOFFMANN, J. (2015). The branding of Jerusalem: The layered space of institutional logics at a heritage site. Dans: EGOS (European Group for Organization Studies). Athens.

HOFFMANN, J. (2014). Made in Brasil Luxury: Opportunities and Challenges. Dans: Global Fashion Management Conference. London.

HOFFMANN, J. (2014). Enabling cultural innovations at scenarios and design crossroads. Dans: Oxford Futures Forum. Oxford.

HOFFMANN, J. (2012). Service value co-creation, power and organizational field dynamics. Dans: AMA American Marketing Association SERVSIG Research Conference. Helsinki.

HOFFMANN, J. (2012). Tradition & Innovation - Brand Path of "China-Made" Luxury Products. Dans: Chinese Luxury Summit. Shanghai.

HOFFMANN, J. (2012). Défis face au monde qui bouge: innovation, évolution, réinvention. Dans: Conférence abc-luxe Luxe & Innovation. Paris.

HOFFMANN, J. (2012). How to fulfill retailing expansion in the luxury industry - Driven by scientific innovation. Dans: Inno Retail Focus 2012 - China Premium Brand Ops Management Week. Beijing.

HOFFMANN, J. (2012). Global luxury players from emerging markets? Dans: SKEMA Luxury Summit. Sophia Antipolis.

HOFFMANN, J. (2012). Business Model Innovation in the Luxury Industry - How China Brand Goes to the World. Dans: Inno-Luxury Summit. Shanghai.

- HOFFMANN, J. (2012). What Can Be the Management Tactics for Domestic and Overseas Brands in China ---- Maintaining the Old Tactics Or Boldly Seeking New Ones? Analyzing and Exploring Ways to Boost Brand Growth. Dans: Chinese Luxury Summit. Shanghai.
- SEMPELS, C. et HOFFMANN, J. (2012). Shaping mobility: an institutional perspective on service innovation. Dans: AMA American Marketing Association SERVSIG Research Conference. Helsinki.
- COSTE-MANIÈRE, I., HOFFMANN, J. et PRADÈRE, C. (2012). How can a luxury brand be positioned in emerging markets: China, India and Brazil? Dans: Luxe Pack Monaco. Monaco.
- FELIX, M., HOFFMANN, J. et SEMPELS, C. (2011). Integrating tacit knowledge through value co-creation: the case of Pas-de-Calais Habitat. Dans: Naples Forum on Service: Service-dominant Logic, Service Science and Network theory. Capri.
- SEMPELS, C. et HOFFMANN, J. (2011). The role of value constellation innovation to develop sustainable service systems. Dans: Naples Forum on Service: Service-dominant Logic, Service Science and Network theory. Capri.
- HOFFMANN, J. et MAILLE, V. (2010). Therapeutic compliance on behalf of a dependent third party: the roles of perceived risk, trust towards the physician and client patient attachment. Dans: International Conference in Marketing Health. Lille.
- VIAN, D. et HOFFMANN, J. (2010). Vers une stratégie " effective " décomposée de l'entrepreneur innovateur. Dans: Complexité 2010, 2ème Colloque International Francophone sur la Complexité. Lille.
- HOFFMANN, J., ROEHRICH, J. et GILLES, J. (2010). The role of emotions as antecedents of cognitive assessment in the evaluation of incremental versus really new products. Dans: KEER (International Conference on Kansei Engineering and Emotion Research). Paris.
- VIAN, D. et HOFFMANN, J. (2010). Vers une stratégie " effective " décomposée de l'entrepreneur innovateur : la méthode ISMA 360. Dans: Colloque International Francophone " Complexité 2010 ". Lille.
- MAILLE, V. et HOFFMANN, J. (2009). Observance thérapeutique : le rôle du risque perçu et de la confiance envers le médecin. Dans: AFM (Association Française du Marketing). Londres.
- HOFFMANN, J., ROEHRICH, G. et MATHIEU, J. (2009). The role of emotions as antecedents of cognitive assessment in the evaluation of incremental versus really new products. Dans: IPDM Conference. Enschede.
- HOFFMANN, J., MATHIEU, J. et ROEHRICH, G. (2008). Evaluating the moderating role of representation towards the use of new technologies in technological innovations design evaluation and acceptance. Dans: EUROMOT (European Conference on Management of Technology). Sophia Antipolis.
- HOFFMANN, J., ROEHRICH, G. et VALETTE-FLORENCE, P. (2008). Evaluating the role of emotions in technological innovation adoption intention: test of a model of emotions as antecedents of utilitarian and hedonic benefits. Dans: International Product Development Management Conference. Hamburg.
- HOFFMANN, J., MARSHALL, J. et ROEHRICH, G. (2008). Evaluating design as a system of representations: the moderating role of representation towards the use of new technologies. Dans: International Product Development Management Conference. Harbin.
- NITISH, S., BARTIKOWSKI, B., FASSOT, G. et HOFFMANN, J. (2006). A crossnational analysis of global and national identity as a basis for international web site usage. Dans: American Marketing Association Summer Educators Conference. Chicago.
- BENYOUSSEF, H., HOFFMANN, J. et VALETTE-FLORENCE, P. (2006). The relational antecedents of loyalty: the case of proprietary software users vs. libre software users. Dans: EIASM (European Institute for Advanced Studies in Management) workshop. Athens.
- HOFFMANN, J., ROEHRICH, G. et MATHIEU, J. (2006). Le rôle de l'anticipation d'usage et de l'intention d'usage dans l'évaluation d'un nouveau produit. Dans: AFM (Association Française du Marketing) Conference. Nantes.
- HOFFMANN, J., ROEHRICH, G. et MATHIEU, J. (2006). Le rôle médiateur de l'intention d'usage dans la relation entre l'anticipation des usages et l'intention d'achat d'un nouveau produit. Dans: International Congress Marketing Trends. Venice.

BENYOUSSEF, H., HOFFMANN, J. et VALETTE-FLORENCE, P. (2005). Les antécédents relationnels de la fidélité: le cas des utilisateurs de logiciels propriétaires vs utilisateurs de logiciels libres. Dans: AFM (Association Française du Marketing) Conference. Nancy.

HOFFMANN, J., ROEHRICH, G. et NIQUE, W. (2003). Le matérialisme du consommateur, l'estime de soi, le bien-être et le capital culturel: un étude dans le contexte brésilien. Dans: AFM (Association Française du Marketing) Conference. Tunis.

HOFFMANN, J. et LARAN, J. (2003). On the use of desires congruency and expectations disconfirmation to predict loyalty. Dans: EIASM (European Institute for Advanced Studies in Management) workshop. Glasgow.

LARAN, J., HOFFMANN, J. et ALMEIDA, S. (2003). Testing the role of desires and desires congruency in the satisfaction formation process. Dans: American Marketing Association Winter Educators Conference. Orlando.

### **Études de cas publiées**

THUN, E., LESTINA, Y. et HOFFMANN, J. (2017). Wensli: A Chinese Hermès? Oxford. Said Business School Case Study.

## **Autres activités de recherche**

---

### **Relecteur pour :**

Technovation

### **Affiliations**

- 2012 - 2016 Korean Society of Marketing Science (KSMS)
- 2012 American Marketing Association (AMA)
- 2012 Association Française du Marketing
- 2010 - 2012 Product Development Management Association (PDMA)

## **Activités Professionnelles**

---

### **Autres activités professionnelles**

- 2012 - 2016 Luxury Society
- 2012 - 2014 China Luxury Industry Association